



EDUCATION

2010 Master of Library Science

University of North Carolina, Chapel Hill: Chapel Hill, NC
Master's Thesis: A Subtle Censorship: A Study of the Shelving Practices of Young Adult Materials in North Carolina Libraries

2006 Bachelor of Arts

University of Pittsburgh: Pittsburgh, PA
Major: English Literature and History
Study Abroad Program with the Institute for Shipboard Education – Semester at Sea

Statement of Research Interest

I am currently interested in studying the user experience within the academic library, specifically relating to improving patron interactions with the library as a space as well as interactions with public services librarians. My other interests include emerging technologies, innovative library assessment, librarian education, and diversity within the profession.

PROFESSIONAL EXPERIENCE

2015 – Present

Social Science and Assessment Librarian
University of Richmond: Richmond, VA

2012 – Present

Diversity Resident Librarian
University of Tennessee, Knoxville: Knoxville, TN

Responsibilities:

- Provided research assistance for faculty, students and other researchers in person, by phone, email, online with chat messaging through both general reference desk and specialized digital media production lab
- Provided classroom instruction for undergraduate and graduate students on library resources and services
- Developed and instituted assessment and user experience studies throughout the library including Library Commons Space Assessment and DeStress Assessment
- Assisted in administering the 2013 LibQUAL Lite Survey with Assessment Librarian: analyzed results using qualitative data analysis software ATLAS.ti; drafted reports for staff and users.
- Conducting usability testing of UTK Libraries Website using Morae recorder and eye tracker; presented preliminary recommendations to the library web group



- Built and maintained library assessment website and began quarterly library assessment newsletter informing library population of current and future assessment projects and outcomes
- Assisted in organizing 2012 faculty bookplate reception. Contacted Provost's office, subject librarians, faculty and staff to gain lists of requested materials. Arranged for catering and setup materials for reception. Created and provided takeaways for reception honorees
- Provided programming and educational opportunities for students, faculty and library staff, including Murder in the Library, Banned Books Week, DeStress for Success Activities, Graduate Student Open House, Big Orange Stem Symposium, BRIDGE students, STEM students, Taste of Tennessee, Imagination Library, Morning Math, Project Grad, Boo at the Zoo and UT Libraries Take-Out

2011 - 2012

Campus Librarian

ECPI University, Raleigh Campus: Raleigh, NC

Responsibilities

- Responsible for all operations of ECPI University Raleigh. Monitored workflow, resolved catalog problems, communicated with faculty, students and staff regarding library policies procedures and services.
- Created and taught library curriculum for Arts and Sciences, Information Systems, Criminal Justice and Medical Careers programs
- Supervised Assistant Librarian and 2 Student Workers
- Administered and proctored Test Center through Pearson and Prometric Services

2010 - 2011

Evening Librarian

ECPI College, Charlotte Campus: Charlotte, NC

Responsibilities

- Cataloged and processed books and other materials
- Performed bibliographic and circulation functions
- Taught library database classes

2009-2010

Intern

Carrboro Branch Library: Chapel Hill, NC

Responsibilities

- Cataloged and Archived materials for Friends of the Carrboro Branch Library
- Created seasonal displays and Readers Advisory packets
- Updated and maintained the Friends of the Carrboro Branch Library website



2009-2010

Instructor/Floater

Community Workshop Series: Chapel Hill, NC

Responsibilities

- Taught information literacy classes to public library patrons. Classes taught include the MS Office Suite including Word, Excel, PowerPoint, Creating a Resume, Finding and Evaluating Health Information, Genealogy Basics, and Job Searching on the Internet
- Coordinated promotion and registration of classes taught in public libraries

2008-2010

Serials Records Specialist

School of Information and Library Science

University of North Carolina, Chapel Hill: Chapel Hill, NC

Responsibilities

- Checked in and monitored over 900 volumes of serials yearly using MS Access.
- Bound/preserved serials, monographs and SILS Masters Papers and Undergraduate Thesis'
- Planned and supervised serials shifting projects
- Resolved electronic and paper serial cataloging problems involving current, new and ceased subscriptions
- Assisted in selecting materials for fiscal year budget cuts

PRESENTATIONS AT PROFESSIONAL CONFERENCES & MEETINGS

Blas, N., Cunningham, S., Dewey, B., Mack, T., Crumpton, M., Ruffin, I., Smith, R. (2014, July). *Stop Dreaming and Do It! Best Practices for Gaining Momentum, Developing and Maintaining a Successful Residency Program*. Panel Presentation at Annual Conference of the American Library Association, Las Vegas, NV.

Bedenbaugh, R., Cunningham, S., Milewski, S. (2014, May). *Capturing Your Audience with Streaming Video*. Panel Presentation at the Tennessee Library Annual Conference, Murfreesboro, TN.



Brannen, M., Crowe, K., Cunningham, S., Mays, R., Shepherd, S. (2013, October). *Working by Committee: Formal and Informal Assessment Collaborations—Assessment Committees and Beyond*. Panel Presentation at the Southeastern Library Assessment Conference, Atlanta, GA.

Alston, J., Blas, N., Cunningham, S., Garrett, J., Miles-Edmonson, L., Orozco, C., Ruffin, I. (2013, October). *Transforming the Profession: Library Residents and Fellows Speak*. Invited Panelist at the North Carolina Library Association Conference, Winston Salem, NC.

Cunningham, S., Ruffin, I. (2013, October). Experience Mandatory? Assessing the Impact of Pre-MLS/MLIS Careers & Educational Experience of the Academic Library Job Hunt. Poster Session at the North Carolina Library Association Conference, Winston Salem, NC.

Cunningham, S. (2013, October). *The Diversity Toolbox: A Survey of Library Diversity Committees Among Southeastern ARL Member Libraries*. Poster Session at the North Carolina Library Association Conference, Winston Salem, NC.

Cunningham, S. (2010, April). *A Subtle Censorship: A Study of the Shelving Practices of Young Adult Materials in North Carolina Libraries*. Invited Speaker at Cataloging Research Blitz: Celebrating 2010 as the Year of Cataloging Research, Chapel Hill, NC.

SERVICE

Service to the Profession

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| 2013 – 2015 | Elected Member-at-Large, Library Leadership and Management Association Executive Committee |
| 2013 – Present | Secretary, Library Information Technology Association Instructional Technology Interest Group |
| 2013 – Present | Chair, Association of College and Research Libraries Residency Interest Group Programs Subcommittee |

Service to the Libraries

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| 2014 | Rare Books and Manuscripts Archivist Search Committee |
| 2013 – Present | Assessment Planning Group |
| 2013 – Present | Residence Life Cinema Group |
| 2013 | Data Curation Librarian Search Committee |
| 2012 – Present | Library Diversity Committee |



AWARDS & HONORS

ARL Library Assessment Conference Travel Grant for Underrepresented Professionals, 2014
ALA Emerging Leader, 2014
Carolina Academic Library Associate Travel Award, 2010
Promise in Librarianship Award, Carrboro Branch Library, 2009-2010
Carolina Academic Library Associate, 2008-2010
Mary Ellen Kalp Memorial Award, 2008

PROFESSIONAL DEVELOPMENT (SELECTED)

Minnesota Institute for Early Career Librarians from Underrepresented Groups. (July 2014) University of Minnesota – Minneapolis. Leadership Training.

Fundamentals of Collection Assessment. (2014, April) ALA – E-Course. Online Class

Getting Started with NVivo. (2014, April). QSR International E-Training. Webinar.

Improving Library Services to People with Disabilities. (2013, May). ALA E-Course. Online Class.

Atlas.ti – Advanced Qualitative Software Training. (2013, April). University of Tennessee Office of Information Technology Workshop, Knoxville, TN.

LibQual + Training Session at ALA Midwinter. (2013, January) Association of Research Libraries at ALA Midwinter, Seattle, WA.

Integrating E-Readers into your Library Webinar Series. (2013, February) ALA Techsource Workshop. Online Webinar.

Reference through Social Media: Developing Standards, Guidelines and Policies. (2013, June) ALA E-Course. Online Class.

CONFERENCE ATTENDANCE

Association of Research Libraries Assessment Conference
2014: Seattle, WA

American Library Association Annual Conference



2014: Las Vegas, NV
2013: Chicago, IL
2010: Washington, DC

American Library Association Midwinter Conference

2014: Philadelphia, PA
2013: Seattle, WA
2010: Boston, MA

Association of College and Research Libraries Bi-Annual Conference

2013: Indianapolis, IN

Southeast Library Assessment Conference

2013: Atlanta, GA

North Carolina Library Association Bi-Annual Conference

2013: Winston, Salem

Librarians' Association at the University of North Carolina at Chapel Hill Conference

2012
2010

MEMBERSHIPS

2009 – 2012	Member, North Carolina Library Association
2009 – Present	Member, American Library Association
2012 – Present	Member, Association of College and Research Libraries
2013 – 2014	Member, Library Information Technology Association
2013 – Present	Member, Library Leadership and Management Association